

General terms and conditions (GTC) for the romantic Candlelight-Dinner

1. Overall/prices

These current general terms and conditions control the agreement between the customers and the Luftseilbahn Grindelwald-Pfingstegg AG (short form is LGP). All fares are displayed in CHF (Swiss Francs), inclusive 8% VAT.

2. Reservation and orders/supply

All reservations are binding. They are provided via mail or post.

3. Vouchers

All vouchers for the Candlelight-dinner entitle you or the intended person(s) – after all expenses have been paid – to receive service completion for the price prearranged and set in the voucher. The validation period of the vouchers is limited to **24 months** after issue date. **There is no extension of the term possible.**

The LGP is always making effort to describe the current offers on its web site and on the information material as correct, current and precise as possible. Still the completed service may differ. The pictures simply conduce to Candlelight-Dinner description. Therefor the images are non-binding and may vary from reality. The details concerning time and duration only serve as a rule.

4. Payment

Possible via invoice with pay in slip or credit card before redemption of the voucher. In every case prepayment.

5. Exchange/right of return

The vouchers are nonreturnable and there is no exchange.

Damage or warranty claims arising from deviating images, texts or delayed supply are excluded. Place of jurisdiction is Interlaken. We reserve the right to change prices without informing the purchaser in advance. Swiss Laws are exclusively applicable.

6. Reservation of Ownership

The delivered vouchers remain property of the LGP until they have been completely paid.

7. No Show

In case of no show the voucher is handled as honoured and therefore will lose its value.

8. Postponement

The postponement of Candlelight-Dinner without charge is possible within one week before the booked date. A postponement up to the day before the booked Candlelight-Dinner costs CHF 100,-. A cancellation on the booked date is handled as a no show like under point 7. Bad weather does not count as a postponement reason.

9. The Candlelight-Dinner takes place in every weather condition. If the cable car cannot be operated due to safety reasons, the Candlelight takes still place in the cable car but it will stay in the bottom station during the dinner. If the weather conditions improve it can be operated any time.
10. Adjusted clothing – Generally we recommend nice clothes, due to no insulation in the cable car it can be chilly, especially in spring and autumn.

With the payment of the voucher you agree to these general terms and conditions and its actual issue.